

Birth Place: Indiana, Pa

Birth Date: August 15, 1961

**EDUCATION**

**Doctor of Philosophy** (Business Administration - MIS), 1997

University of Kentucky, Lexington, KY

**Dissertation Title:** Managing Information Technology in a Changing Information Technology Environment

**Dissertation Committee Chair:** Albert L. Lederer

**Master of Computer Science** (Information Systems), 1987

Marist College, Poughkeepsie, NY

**Bachelor of Science** (Computer Science), 1984

Indiana University of Pennsylvania, Indiana, PA

**AREAS OF INTEREST**

Management of IS

IS Strategy

Privacy

Electronic Commerce

Outsourcing

**WORK EXPERIENCE**

2011-Present, Chair and Professor: Department of Information Systems and Analytics, Miami University

2009-2011, Professor: Miami University, Oxford, OH

2003-2009, Associate Professor: Miami University, Oxford, OH

1997-2003, Assistant Professor: Miami University, Oxford, OH

1994-2001, Information Technology Consultant: Self Employed - Data and Application Architect for large scale client/server application development effort

1996, Instructor: University of Kentucky, Lexington, KY

1984-1994, International Business Machines Corp. (IBM)

1993-1994, Data Architect: Sacramento, CA

1991-1993, Data Base Team Leader: Frankfort, KY

1989-1991, Application Development Product Marketing Specialist: Lexington, KY

1987-1989, Data Administrator: Poughkeepsie, NY

1984-1987, Database Administrator: Poughkeepsie, NY

1988, Adjunct Professor: Marist College, Poughkeepsie, NY

**COURSES TAUGHT**

2007-2018 MIS 406, Information Technology Project Management

2004-2018 MIS 235, Information Technology in Modern Organizations

2007-2010 MIS 387, Designing Business Systems

2005-2007 MIS 301, IT Fundamentals

2005-2006 MIS 403, E-commerce and Web Development

2003-2005 MIS 335, Internet Tools and Technologies

1997-2003, MIS 385, Electronic Commerce, Miami University

2000-2002, MIS 495, Seminar Capstone in MIS, Miami University

1999-2002, MIS 625, Management Information Systems - MBA, Miami University

2001 MIS 690 Advanced Management Information Systems Topics - MBA

1998 MIS 381 Business Production and Presentation Graphics, Miami University

1996, DIS 320, Management Information Systems, University of Kentucky

1988, MSCS 24537, Data Management, Marist College

1985-1993, Designed and conducted numerous professional product and concept education seminars  
(Both IBM and client staff and executives)

### **AWARDS and HONORS**

Senior Faculty Outstanding Research Award - University Farmer School of Business 2010  
Howe Writing Center Best Practices in Teaching Writing Award 2007  
Miami University Alumni Association Effective Educator Award Nominee 2006  
Junior Faculty Outstanding Research Award - University Richard T. Farmer School of Business 2006  
Faculty Advisor of the Year - Richard T. Farmer School of Business Student Advisory Council 2006  
Associated Student Government Honored Professor Award Nominee- Miami University 2006  
Associated Student Government Honored Professor Award Nominee- Miami University 2004  
Miami University Alumni Association Effective Educator Award Nominee 2003  
Faculty Advisor of the Year - Miami University Richard T. Farmer School of Business 2003  
Associated Student Government Honored Professor Award Nominee- Miami University 2003  
Teaching Effectiveness Award - Miami University Richard T. Farmer School of Business Administration 2002  
Associated Student Government Honored Professor Award Nominee - Miami University 2002  
Honorary Membership - Delta Sigma Phi Business Fraternity 2002  
Best Paper Award - Association for Computing Machinery SIGCPR Conference, April 6-8, 2000  
Associated Student Government Honored Professor Award Nominee - Miami University 2000  
Richard D. Irwin Foundation Doctoral Dissertation Fellowship 1996-1997. (1 of 10 awarded nationally)  
University of Kentucky Presidential Fellowship 1994-1997. (1 of 9 awarded university wide)  
University of Kentucky Quality Achievement Fellowship 1994-1997.

### **JOURNAL PUBLICATIONS**

Arthur Carvalho, Adam Levitt, Seth Levitt, Edward Khaddam, and John Benamati. "Off-The-Shelf Artificial Intelligence Technologies for Sentiment and Emotion Analysis: A Tutorial on Using IBM Natural Language Processing". *Communications of the AIS*, Vol 44, 2019.

Ozdemir, Z.D., Smith H.J. and Benamati, J.H. "Antecedents and Outcomes of Information Privacy Concerns in a Peer Context: An Exploratory Study." *European Journal of Information Systems*, 26(6), 2017, pp. 642-660.

Benamati, J.H., Ozdemir, Z.D. and Smith H.J. "An Empirical Test of the Antecedents – Privacy Concerns – Consequents Model" *Journal of Information Science*, 43(5), 2017, pp. 583-600.

Xiang F., Lederer, A.L. and Benamati, J.H., "The Influence of National Culture on IT Development, Implementation and Support Challenges in China and the U.S." *Journal of Global Information Technology Management*" 19(1), 2016. Pp. 26-43.

Benamati, J.H., and Rajkumar, T.M. "Undergraduate Student Attitudes Toward MIS: Instrument Development and Changing Perceptions of the Field Across Gender and Time" *Communications of the AIS*, Vol. 33, Article 14, December 2013.

Xiang F., Benamati, J.H., and Lederer, A.L. "Coping with rapid information technology change in different national cultures" *European Journal of Information Systems*, 20(5), 2011, pp. 560-573.

Rajkumar, T.M., Anderson, P., Benamati, J.H. and Merhout, J.W. "Are Student Self-Assessmenst a Valid Proxy for Direct Assessments in Efforts to Improve Information Systems Courses and Programs? An Empirical Study" *Communications of the AIS*, Vol. 28, Article 31, 2011.

Benamati, J.H., Fuller, M.A., Serva, M.A., "The Productive Tension of Trust and Distrust: The Coexistence and Relative Role of Trust and Distrust in Online Banking" *Journal of Organizational Computing and Electronic Commerce*, 20(4), 2010, 328-246.

- Benamati, J.H., Fuller, M.A., Serva, M.A., and Baroudi, J.J. "Clarifying the Integration of Trust and TAM in E-Commerce Environments: Implications for Systems Design and Management" *IEEE Transactions on Engineering Management*, 57(3), 2010, pp. 380-393.
- Benamati, J.H., Ozdemir, Z.D. and Smith, H.J. "Aligning Undergraduate IS Curricula with Industry Needs" *Communications of the ACM*, 53(3), 2010, pp. 152-156.
- Benamati, J.H. and Lederer, A.L., "Managing the Impact of Rapid IT Change" *Information Resource Management Journal*, 23(1), 2010, 1-16.
- Merhout, J.W., Benamati, J.H., Rajkumar, T.M., Anderson, P. and Marado, D. "Implementing Direct and Indirect Assessment in the MIS Curriculum" *Communications of the AIS*, Vol. 23, Article 24, November 2008, pp. 419-436.
- Benamati, J.H. and Lederer, A.L. "Decision Support Systems Infrastructure: The Root Problems of the Management of Changing IT" *Decision Support Systems*, 45(4), November 2008, pp. 833-844.
- Benamati, J.H. and Rajkumar, T.M. "An Outsourcing Acceptance Model: An Application of TAM to Application Development Outsourcing Decisions" *Information Resource Management Journal*, 21(2), April-June 2008, pp. 80-102.
- Fuller, M.A., Serva, M.A., and Benamati, J.H. "Seeing is Believing: The Transitory Influence of Reputation Information on E-Commerce Trust and Decision-Making" *Decision Sciences*, 38(4), 2007, 675-699.
- Benamati, J.H. and Serva, M.A. "Trust and Distrust in Online Banking: Their Role in Developing Countries," *Journal of Information Technology for Development*, 13(2), 2007, pp. 161-175.
- Benamati, J.H., Serva, M.A., Galletta, D., Harris, A. and Neiderman, F. "The Slippery Slope of MIS Academia: A Discussion of the Quest for Relevance in Our Discipline." *Communications of the AIS*. 18, December 2006, 657-675.
- Serva, M.A., Benamati, J.H. and Fuller, M.A. "Trustworthiness In B2C E-Commerce: An Examination Of Alternative Models" *The DATA BASE for Advances in Information Systems*. 36(3), 2005, 89-108.
- Young, L.D. and Benamati, J.H. "A Cross-Industry Analysis of Large Firm Transactional Public Web Sites," *Mid-American Journal of Business*, 19(1), Spring 2004, 37-46.
- Erasala, N. and Benamati, J.H. "Understanding the Electronic Commerce Cycles of Change," *Journal of Organizational Computing and Electronic Commerce*, 13(1), 2003, 58-72.
- Benamati, J.H. and Rajkumar, T.M. "The Application Development Outsourcing Decision: An Application Of The Technology Acceptance Model", *Journal of Computer Information Systems*, 42(4), Summer 2002, 35-43.
- Young, L.D. and Benamati, J.H. "Lessons From Current Adopters of Transactional Web Sites," *Information Strategy the Executives Journal*, 18(2), January 2002.
- Benamati, J.H. and Lederer, A.L. "Coping with Rapid Changes in IT," *Communications of the ACM*, 44(8), August 2001, 83-88.
- Benamati, J.H. and Lederer, A.L. "Rapid Information Technology Change, Coping Mechanisms, and the Emerging Technologies Group," *Journal of Management Information Systems*, 17(4), Spring 2001, 183-202.
- Benamati, J.H. and Lederer, A.L. "How IT Organizations Handle Rapid IT Change: Five Coping Mechanisms," *Information Technology and Management*, 2(1), 2001, 95-112.
- Benamati, J.H. and Lederer, A.L. "Rapid Change: Nine IT Management Challenges," *Information Systems and Operations Research*, 38(4), November 2000, 336-358.
- Young, L.D. and Benamati, J.H. "Differences in Public Web Sites: The Current State of Large U.S. Firms," *Journal of Electronic Commerce Research*, 1(3), August 2000.

Benamati, J.H., Lederer, A.L. and Singh, M. "Information Technology Change: The Impact on IT Management," *Journal of Computer Information Systems*, 38(4), Summer 1998, 9-13.

Benamati, J.H., Lederer, A.L. and Singh, M. "How to Cope with Rapidly Changing Information Technology," *Information Strategy the Executives Journal*, 14,2, Winter 1998, 44-48.

Lederer, A.L. and Benamati, J.H. "What's New? The Challenges of Emerging Technologies," *Journal of Database Management*, (editorial) 9,1, Winter 1998, 33-34.

Benamati, J.H., Lederer, A.L. and Singh, M. "Changing Information Technology and Information Technology Management," *Information and Management*, 31, 1997, 275-288.

## BOOKS

Davis, W.S. and Benamati, J.H. "*E-Commerce Basics: Technology, Foundations, and E-Business Applications*," Addison Wesley Publishing, Boston, MA, 2003, ISBN 0-201-74840-1.

Benamati, J.H., Holsapple, C.W. and Kearns, G.S. "*Instructor's Manual for Decision Support Systems: A Knowledge Based Approach*," 349 pages, West Publishing, St. Paul, 1996, ISBN 0-314-06972.

## BOOK CHAPTERS

Benamati, J.H. and Rajkumar, T.M. "An Outsourcing Acceptance Model: An Application of TAM to Application Development Outsourcing Decisions" in *Outsourcing and Offshoring of Professional Services: Business Optimization in a Global Economy* Amar Gupta (Ed.) 2008, 89-113.

Lederer, A.L. and Benamati, J.H. "What's New? The Challenges of Emerging Technologies," with A. L. Lederer, in *Strategies for Managing Computer Software Upgrades*, N. Shaw (Ed.), Idea Group Publishing, 2001, 11-13.

Benamati, J.H. "Database Design," in *The Information Systems Consultant's Handbook: Systems Analysis and Design*, William S. Davis and David C. Yen, (Eds.), CRC Press, 1999, 351-358.

Benamati, J.H. "Database Administration," in *The Information Systems Consultant's Handbook: Systems Analysis and Design*, William S. Davis and David C. Yen, (Eds.), CRC Press, 1999, 665-674.

Benamati, J.H. and Krehbiel, T.C. "Cause-and-Effect Diagrams," in *The Information Systems Consultant's Handbook: Systems Analysis and Design*, William S. Davis and David C. Yen, (Eds.), CRC Press, 1999, 127-132.

Benamati, J.H. and Pakath, R. "Developing Support Systems," in *Business Support Systems: An Introduction*, R. Pakath, (Ed.), Copley Publishing, 1998, 104-124.

Benamati, J.H. and Pakath, R. "Mismanaging a Technology Project: The Case of ABC Inc.," in *Cases on Information Technology Management in Modern Organizations*, M. Khosrowpour and J. Liebowitz, (Eds.), Idea Group Publishing, 1997, 156-167.

"Demonstration of a Software Marketing DSS" presented in the instructional video *Case Demonstrations for Decision Support Systems: A Knowledge Based Approach* (C. Holsapple, W. Luo, and K. Sims) West Publishing, St. Paul, 1996, ISBN 0-314-20433-4.

"Requirements for a Software Marketing DSS" in *Decision Support Systems: A Knowledge Based Approach* (C. Holsapple and A. Whinston), West Publishing, St. Paul, 1996, pp. 270-273.

"A Software Marketing DSS" in *Decision Support Systems: A Knowledge Based Approach* (C. Holsapple and A. Whinston), West Publishing, St. Paul, 1996, pp. 380-383, A57-A73.

## CONFERENCE PRESENTATIONS

McGuire, C. and Benamati J. "Driving Relevance into the Introductory Information Systems Course" Proceedings of the 2018 Americas Conference on Information Systems, New Orleans, LA, Aug 2018.

Ozdemir, Z.D. Benamati J.H. and Smith H.J., "A cross-cultural comparison of information privacy concerns in Singapore, Sweden and the United States" Proceedings of the 18th Annual International Conference on Electronic Commerce: e-Commerce in Smart connected World, Suwon, Korea August 2016.

Merhout, J.W., Rajkumar, T.M. and Benamati J.H. "What Leads Students to Study IS?" Proceedings of the 2014 Americas Conference on Information Systems, Savannah, GA, Aug 2014.

Serva, M., Benamati, J. Blue, J, and Baroudi. J., "In Times of Stress, Be Bold and Valiant: A Preliminary Exploration of the Psychosocial and Physiological Measures of Stress and Suggestions for Future MIS Research " Proceedings of the 2011 Association for Computing Machinery Special Interest Group on Computer Personnel Research Conference. San Antonio TX. May 19-21.

Benamati, John "Skip", "An Instrument to Measure Student Attitudes Toward and Perceptions of MIS: Exploring the Success of Efforts to Change Perceptions of the Field Across Time and Gender" Proceedings of the 2010 Americas Conference on Information Systems, Lima, Peru, Aug 2010, Paper 45.

Anderson, Paul; Benamati, John "Skip"; Merhout, Jeffrey W.; and Rajkumar, T. M., "Are Student Self-Assessments a Valid Proxy for Direct Assessments in Information Systems Programs?" Proceedings of the 2010 Americas Conference on Information Systems, Lima, Peru, Aug 2010, Paper 106.

Blue, J., Serva, M., Baroudi. J. and Benamati, J., "Human Versus Virtual Moments: A Proposed Theoretical Framework for Understanding Their Implications in the Workplace" Proceedings of the 2009 Association for Computing Machinery Special Interest Group on Computer Personnel Research Conference. Newton, S. (Ed). Limerick, Ireland. May 28-30.

Benamati, J.H. and Mahaney, R. "Current and Future Entry-Level IT Workforce Needs in Organizations" Proceedings of the 2007 Association for Computing Machinery Special Interest Group on Computer Personnel Research Conference. Lending, D. & Vician, C. (Eds). St. Louis, MO. April 19-21, pp. 101-104.

Rajkumar, T.M., Anderson, P., Benamati, J.H., Marado, D, and Merhout, J.W. "Assessment Plans and Writing across the MIS Curriculum" Proceedings of the 2006 Americas Conference on Information Systems, Garcia – Barranco, I. (Ed.), Acapulco, Mexico, Aug 2006.

Benamati, J.H., Serva, M.A. and Fuller, M.A., "Are Trust and Distrust Distinct Constructs? An Empirical Study of the Effects of Trust and Distrust Among Online Banking Users," Proceedings of the 2006 Hawaii International Conference on Systems Sciences, Sprague, R.H. (Ed.), Kauai, Hawaii, January 2006.

Benamati, J.H. and Mahaney, R. "Outsourcing: The IT Job Market and the IT Curriculum," The Annual Meeting of the Decision Sciences Institute, San Francisco, CA, Nov 2005.

Benamati, J.H. and Mahaney, R. "The Future Job Market for Information System Graduates," Proceedings of the 2004 Americas Conference on Information Systems, Ramano, N. (Ed.), New York, New York, Aug 2004, pp. 2925-2928.

Benamati, J.H. and Rajkumar, T.M. "An Empirical Study Of The Applicability Of The Technology Acceptance Model To Application Development Outsourcing Decisions," Proceedings of the 2003 Americas Conference on Information Systems, DeGross, J. and Ramsower, R. (Eds.), Tampa, Florida, Aug 2003.

Benamati, J.H. and Rajkumar, T.M. "A Design of an Empirical Study of the Applicability of the Technology Acceptance Model to Outsourcing Decisions ," Proceedings of the 2002 Association for Computing Machinery Special Interest Group on Computer Personnel Research Conference, Mandviwalla M. (Ed.), Kristiansand, Norway, May 2002, pp. 52-57.

Benamati, J.H. and Rajkumar, T.M. "Understanding the Outsourcing Decision," Proceedings of the Sixth Americas Conference on Information Systems, Strong D. and Straub, D. (Eds.) , Boston, Massachusetts, Aug 2001, pp. 1858-1860.

Benamati, J.H. and Lederer, A.L. "The Effect of Rapid IT Change on the Demand for Training," Proceedings of the 2001 Association for Computing Machinery Special Interest Group on Computer Personnel Research Conference, Serva, M. (Ed.), April 19-21, 2001, San Diego, CA, pp. 37-47.

Benamati, J.H. and Lederer, A.L. "The Emerging IT Group and Rapid IT Change," Proceedings of the 2000 Association for Computing Machinery Special Interest Group on Computer Personnel Research Conference, Prasad, J. (Ed.), April 6-8, 2000, Chicago, IL, pp. 23-32.

Benamati, J.H. and Lederer, A.L. "The Effect of Emerging IT Groups on Coping with Rapid IT Change," Proceedings of the Fifth Americas Conference on Information Systems, Haseman, W. D. and Nazareth, D. L. (Eds.) , Milwaukee, Wisconsin, Aug 1999, pp. 387-389.

Benamati, J.H. and Lederer, A.L. "An Empirical Study of IT Management and Rapid IT Change," Proceedings of the 1999 Association for Computing Machinery Special Interest Group on Computer Personnel Research Conference, Prasad, J. (Ed.), April 8-10, 1999, New Orleans, LA, pp. 144-153.

Benamati, J.H. and Lindsey, J.A. "Valley Curtain Mentality: Investigating Team Accomplishments Across Disciplines," The 11th Annual Lilly Conference on College and University Teaching West, Lake Arrowhead, CA, March 5-7, 1999.

Benamati, J.H. and Lederer, A.L. "Nine IT Management Problems Due to Rapid IT Change," Proceedings of the Fourth Americas Conference on Information Systems, Hoadley, E. and Benbasat, I. (Eds.) , Baltimore, Maryland, Aug 1998, pp. 713-715.

Benamati, J.H. and Lederer, A.L. "Coping with Rapid Change in Information Technology," Proceedings of the 1998 Association for Computing Machinery Special Interest Group on Computer Personnel Research Conference, Argarwal, R. (Ed.), March 26-28, 1998, Boston, MA, pp. 37-44.

Benamati, J.H., Lederer, A.L. and Singh, M. "The Problems of Rapid Information Technology Change," Proceedings of the 1997 Association for Computing Machinery Special Interest Group on Computer Personnel Research Conference, Niederman, F. (Ed.), April 3-5, 1997, San Francisco CA, pp. 204-209.

Benamati, J.H. and Lederer, A.L. "The Impact of Information Technology Change on the Management of Information" The Annual Meeting of the Decision Sciences Institute, Orlando, Florida, Nov 1996.

Benamati, J.H. "The Impact of Changing Information Technology on Information Technology Management," The Second Americas Conference on Information Systems, Aug 1996, Phoenix, Arizona, pp. 944-946.

Benamati, J.H., Lederer, A.L. and Singh, M. "The Impact of Rapid Change in Technology on the Information Systems Organization," The First Americas Conference on Information Systems, Aug 1995, Pittsburgh, Pennsylvania, pp. 355-356.

## **PROFESSIONAL ACTIVITIES**

### **Editorial:**

Reviewed manuscripts for

*MISQ*

*Communications of the ACM*

*Journal of Management Information Systems*

*Decision Sciences*

*Decision Support Systems*

*DATABASE*

*Communications of the AIS*

*Journal of Organizational Computing and Electronic commerce*

*Information Resource Management Journal*

*Information Technology and Management*

*Computer Personnel*

*Human Resource Management Journal*

*Journal of Information Technology Management*

*Journal of Electronic Commerce Research*  
*Mid-American Journal of Business*  
*Journal of Information Technology for Development*

On the editorial board for the *Journal of Electronic Commerce Research*

Program committee member - Mid-West Association for Information Systems Conference 2006-2007 & 2010

Program committee member - Association for Computing Machinery Special Interest Group on Management Information Systems and Computer Personnel Research Conference 1998-2002 & 2004-2007.

**Organizational:**

Member of AIS, ACM, ACM SIGED, and ACM SIGMIS